

COVID-19 POLICIES & PROCEDURES AT THE SOEC COMPLEX ICE FACILITIES

INTRODUCTION

Over the last several months, Spectra Venue Management has been working to develop a set of Policies and Procedures for Ice Facility Users at the South Okanagan Events Centre (SOEC) Complex in these challenging times. The goal of these Policies and Procedures are to keep User Groups, Patrons and Staff safe using guidelines and recommendations from a variety of Government Agencies and Sport and Venue Operator Organizations.

The following document outlines the COVID 19 Policies and Procedures for all ice facilities located at the SOEC Complex. We ask that all groups read, understand and follow these Policies and Procedures to help keep us all safe while using the venues in the SOEC Complex.

SAFETY TIPS

- **IF YOU'RE EXPERIENCING ANY COVID-19 SYMPTOMS, DO NOT ENTER THE VENUE.**
- Maintain physical distancing (six feet / two metres apart).
- Be sure to wash and sanitize your hands frequently.
- All venue users are required to wear a mask at all times when not on the ice surface.

KEY CONTACTS

If you have any comments or concerns, please contact us. The Facility Operator at each venue will be your main contact while using the facilities.

Facility Operator – Shift Phone

SOEC/OHGT: 250-809-5937

Memorial: 250-487-9665

Brian Manor: Director of Operations & Director of Events

250-490-2340

brian.manor@penticton.ca

Kevin Webb: Assistant General Manager

250-490-2358

kevin.webb@penticton.ca

COVID-19 POLICIES & PROCEDURES

AT THE SOEC COMPLEX ICE FACILITIES - CONTINUED

SPECTRA STAFF

- All Spectra staff perform a self-assessment for COVID-19 symptoms prior to entering the venues.
- Spectra staff perform a self temperature check using a touchless forehead thermometer.
- Spectra staff will not enter the venues if experiencing any COVID-19 related symptoms, or if they have been in contact with anyone who may have been exposed to the virus.
- Spectra staff are required to wear masks unless working alone in their own office.
- Any case of COVID-19 will be reported to Interior Health and Spectra staff will follow-up with users.

CLEANING & SANITIZING

- Thorough cleaning and sanitizing to take place prior to, during, and post events.
- Cleaning staff will be highly visible and wearing face masks/gloves.
- High touch areas will be sanitized regularly and thoroughly.
- Available washrooms will be stocked and cleaned regularly and thoroughly.
- Entry and Exit doors will be sanitized regularly and thoroughly.

TIMELINE & SCHEDULE

- As per contracted dates/times.
- Groups may arrive 15 minutes prior to their scheduled ice time.
- Groups will vacate the dressing rooms within 15 minutes or less of their ice time ending.
- Please avoid loitering in common areas and please limit your time inside the venues.

VENUE ACCESS

- If you have recently traveled outside of the country and have not cleared the required 14 days of self-quarantine, if you are experiencing any COVID-19 or flu-like symptoms, or if you have had any contact with someone who has COVID-19 related symptoms, **DO NOT PARTICIPATE OR ENTER THE FACILITY.**
- Face masks are mandatory when entering, changing and exiting the venues.
- Please refer to the diagrams of each venue illustrating entrances, exits and traffic flow.
- Please follow all posted signage and social distance markings.
- Please be courteous of Spectra staff and of other ice users. We are all in this together!

COVID-19 POLICIES & PROCEDURES

AT THE SOEC COMPLEX ICE FACILITIES - CONTINUED

ENTERING THE VENUES

Okanagan Hockey Group Training Centre (OHGTC)

- Enter via Main Entrance sliding doors.

Memorial Arena (MA)

- Enter via Main Entrance doors.

South Okanagan Events Centre (SOEC)

- Enter via OHGTC sliding doors.
- Access SOEC dressing rooms from OHGTC hallway.

EXITING THE VENUES

- One-way flow of traffic to be maintained whenever possible.
- Players/spectators will exit through different doors than they entered from.

Okanagan Hockey Group Training Centre (OHGTC)

- Exit via double doors next to Zamboni Bay.

Memorial Arena (MA)

- Exit via S/W Parking lot doors (players) / Exit via NE stairwell doors (spectators).

South Okanagan Events Centre (SOEC)

- Exit via SOEC Gate 1.

DRESSING ROOMS

- Dressing rooms will be limited to nine (9) people per room.
- No spectators (including parents/guardians) will be permitted to enter the building unless the participant requires support to dress/undress. Should a parent/guardian need to support their participant, they may stay for the duration of their participant's ice time. These parents must be included in the event group number of 50 or fewer.
- Additional seating will be placed in hallways for changing as needed.
- Please try to arrive to the venues dressed/prepared to play.
- Markers will be in place for designated changing areas to maintain physical distancing.
- **Showers will not be used.**

COVID-19 POLICIES & PROCEDURES **AT THE SOEC COMPLEX ICE FACILITIES - CONTINUED**

Okanagan Hockey Group Training Centre Dressing Rooms

- Rooms #1 and #4 located behind players' benches.
- Rooms #3 and #6 located in SOEC dressing room hallway.

SOEC Dressing Rooms

Rooms #1, #2, #4 and #5 in SOEC dressing room hallway.

Memorial Arena Dressing Rooms

Rooms #1, #2, #3 and #4 in south dressing room hallway.

WARM-UP AREAS

Please refer to diagrams of each venue.

South Okanagan Events Centre (SOEC)

- Southwest corner on event level near Penticton Vees' offices or Northeast corner on event level.

Okanagan Hockey Group Training Centre (OHGTC)

- Northwest corner of area, near female dressing rooms.

Memorial Arena (MA)

- Upper concourse level, West corners of venue.

ON-ICE ACTIVITY

- On Ice Activities must meet all current BC Government, ViaSport and Sport Governing Body Return to Play COVID-19 Guidelines and Recommendations.
- Any changes to on ice activities must be detailed in an updated Safety Plan and align with governing bodies adjustments.
- Maximum number of on ice participants will be limited to 25 (inclusive of coaches).
- Players Benches are available for usage but guidelines for usage must be detailed in Safety Plan.
- One (1) person in score keeper's box at a time. Area must be wiped down before and after usage with provided equipment.

SPECTATORS

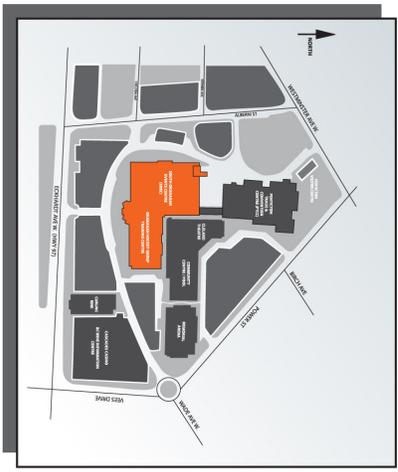
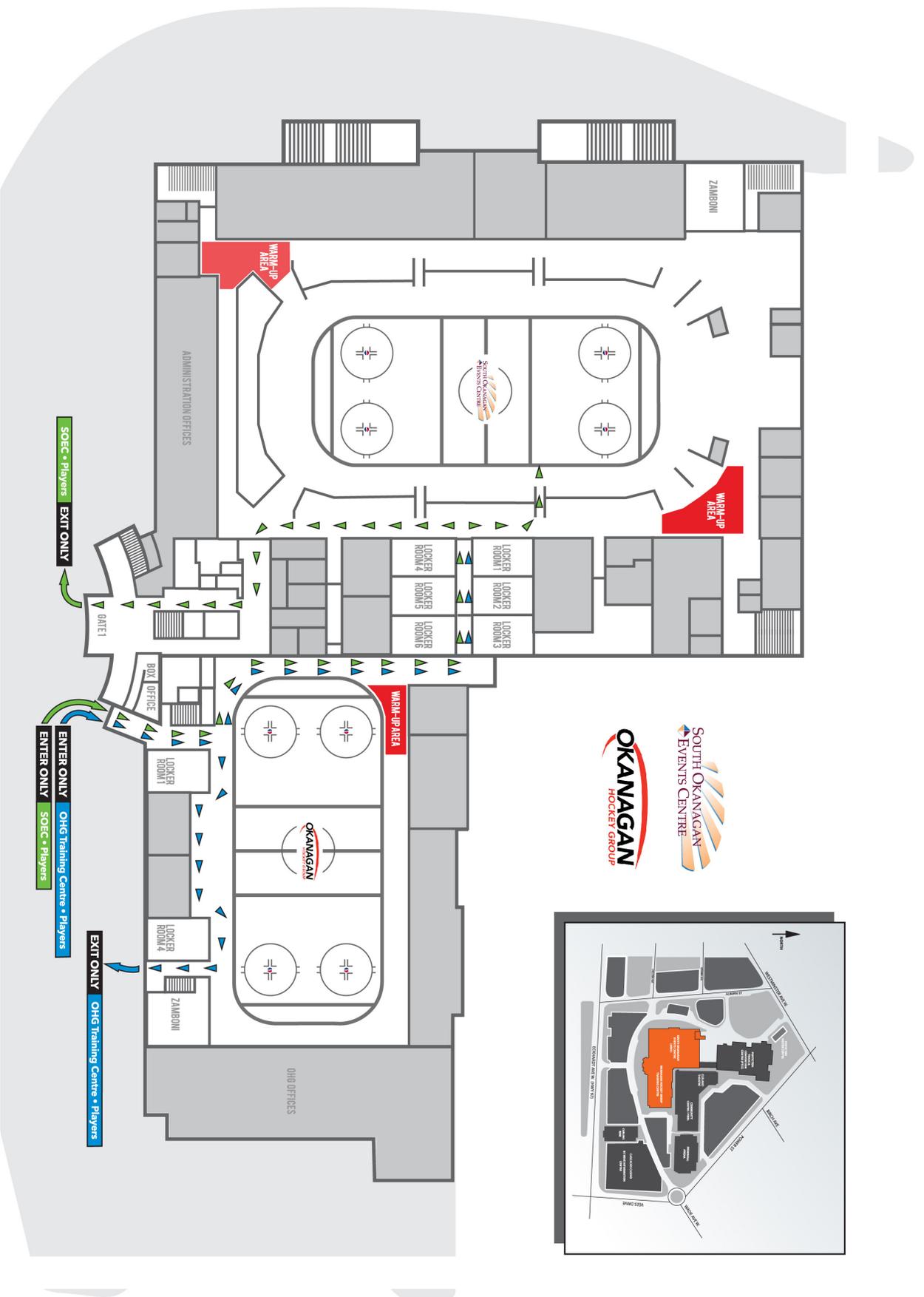
- No spectators/patrons indoors in 2020.

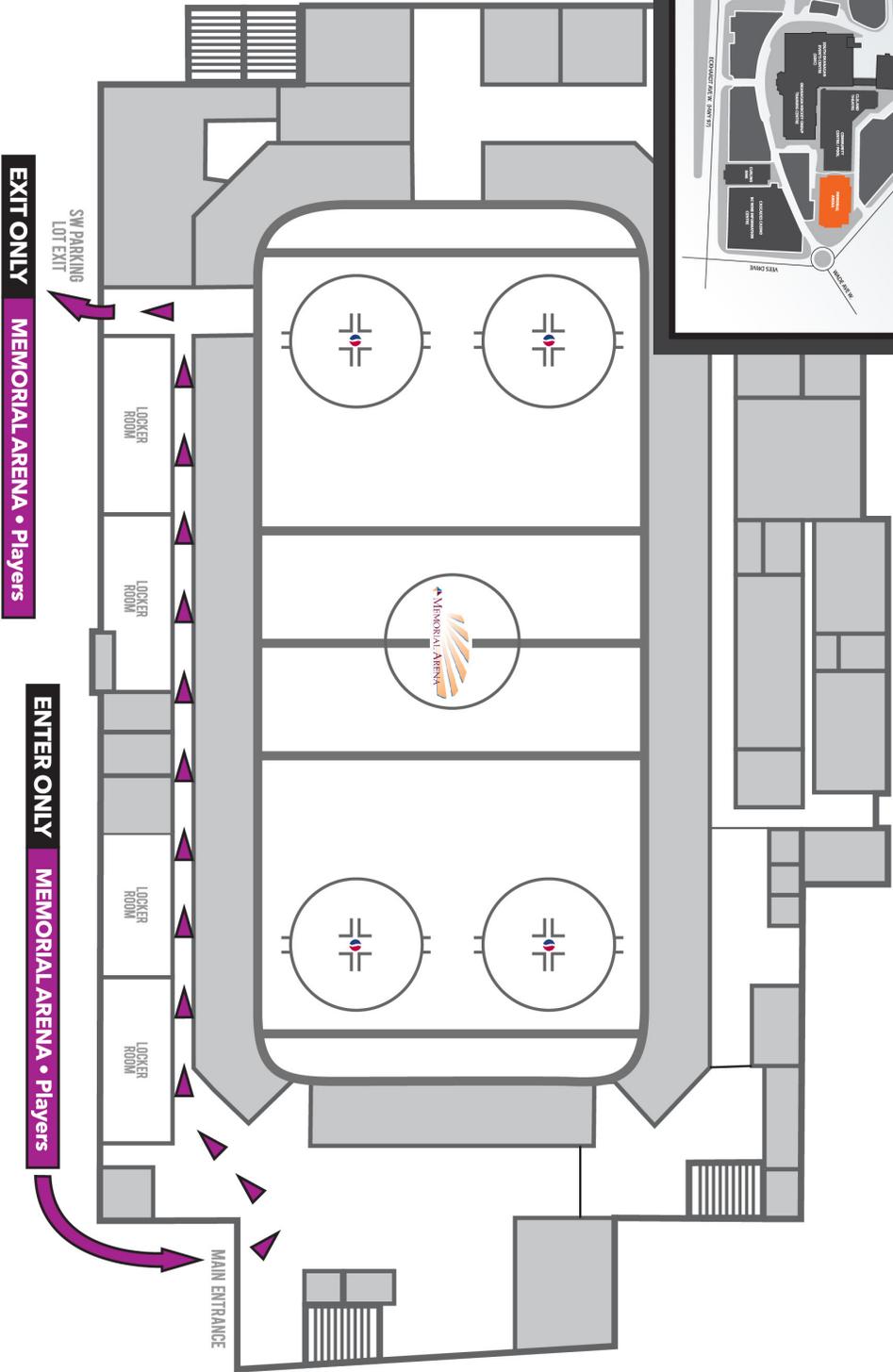
CONCOURSE & TRAFFIC MOVEMENT

- Traffic will flow in a one-way direction wherever possible. Please follow signage and staff communication.
- Physical Distancing will be maintained while moving through the venues.



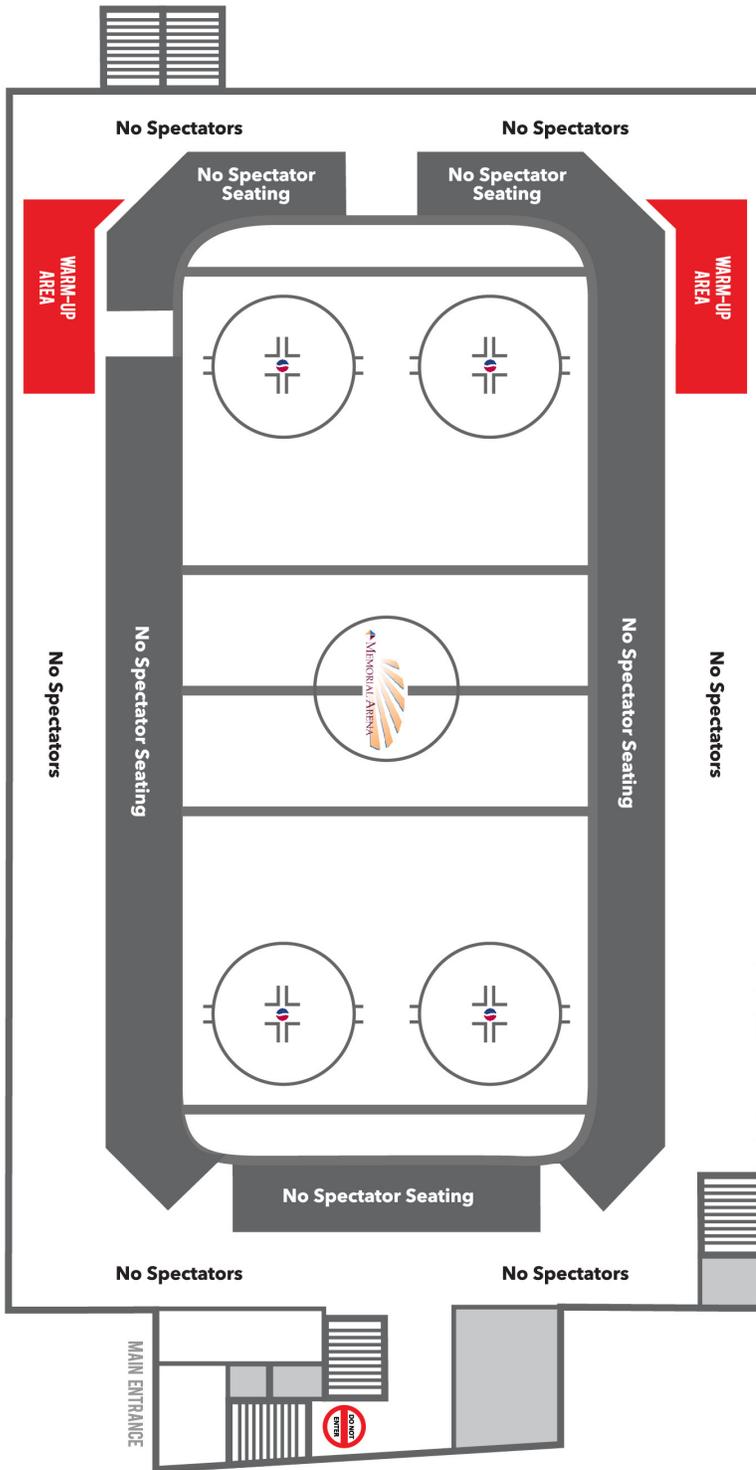
SOUTH OKANAGAN EVENTS CENTRE / OHG TRAINING CENTRE ICE FACILITIES COVID-19 POLICY & PROCEDURES





SPECTRA

**MEMORIAL ARENA • LOWER LEVEL
ICE FACILITIES COVID-19 POLICY & PROCEDURES**



SPECTRA

**MEMORIAL ARENA • UPPER LEVEL
ICE FACILITIES COVID-19 POLICY & PROCEDURES**